

IMPORTANT SAFETY RECALL NOTICE

Recall Summary



Product: Northern Tool Adjustable Swivel Shop Stool with Backrest, Steel, 275-Lb. Capacity, 29 to 33in. Seat Height (Model No. 20230). The stool has a black matte finish with a padded vinyl backrest and seat bearing the “NT” logo.

Hazard: For stools manufactured by Intradin Co., Ltd. sold between September 2020 and June 2023, the welded connection point between the seat base and the stool post can break, presenting a fall hazard. “Model No. 20230” and “Intradin Co., Ltd.” are printed on separate labels located underneath the stool’s seat. Only stools manufactured by Intradin Co., Ltd. are included in this recall.

Remedy: Consumers should immediately stop using the recalled stool and dispose of it in accordance with any local and state laws. Request a free replacement by completing the form here: <https://www.northerntool.com/recall-details-20230>.

Consumer Contact: If you have questions, please call Northern Tool + Equipment at 1-888-518-0342 from 8 a.m. to 5 p.m. CST Monday through Friday, email inquiry@northerntool.com, or visit a Northern Tool + Equipment store.

Recall Details

Units: About 51,770 (in addition, 34 sold in Canada).

Incidents/Injuries: Northern Tool + Equipment has received reports of 271 incidents related to the recalled stools, including 18 reports of injuries from falls, and 20 reports of falls without injury.

Sold At: Northern Tool + Equipment stores nationwide and online at NorthernTool.com, Walmart.com, Amazon.com and eBay.com from September 2020 through June 2023 for about \$80.

Importer: Northern Tool + Equipment Company Inc., of Burnsville, Minnesota

Manufacturer: ITI Intradin Co. Ltd., of China

Manufactured In: Vietnam, China, and Taiwan

This recall was conducted voluntarily by Northern Tool + Equipment under CPSC's Fast-Track Recall process. Fast-Track recalls are initiated by firms that commit to work with CPSC to quickly announce the recall and remedy to protect consumers.