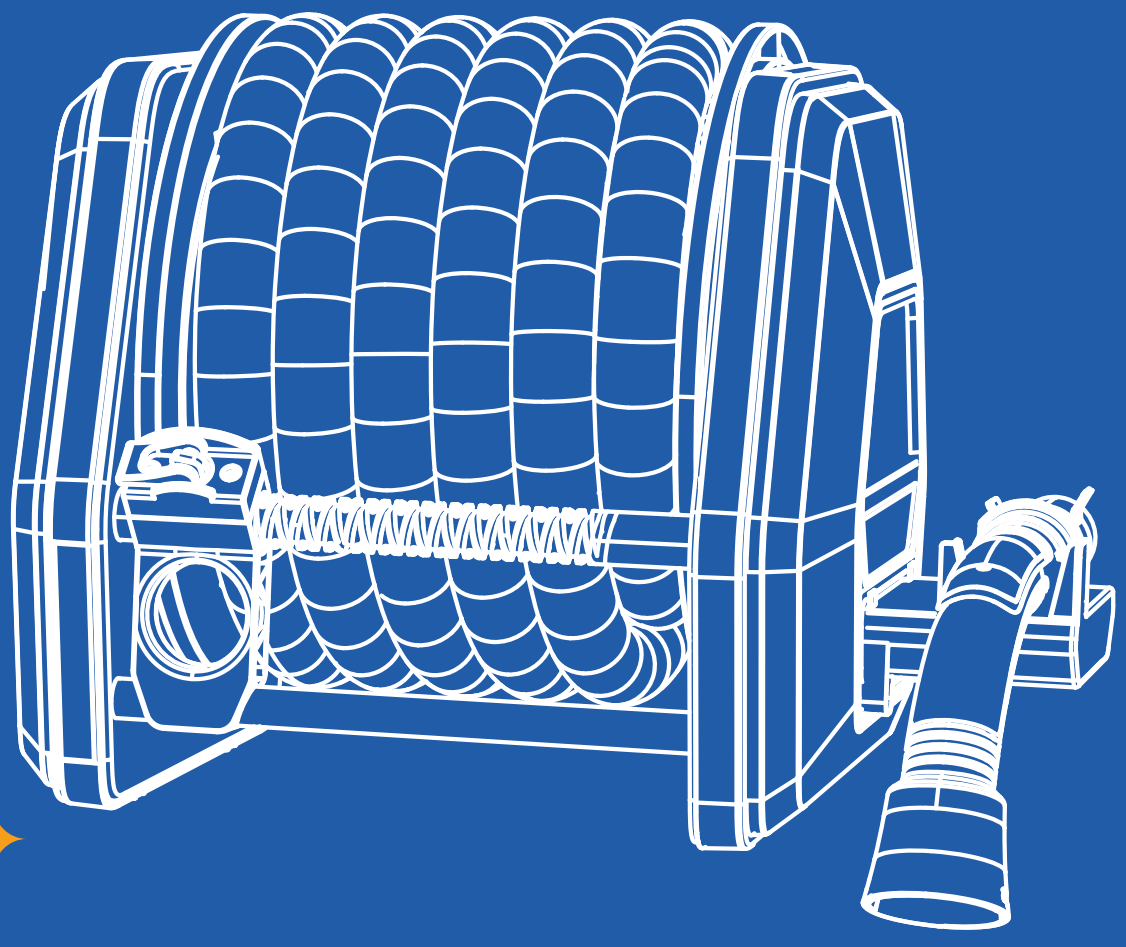
VACUUM CLEANER HOSE WINDER

Model VRA3332US



Read before use & keep for future reference.

For more information visit giraffetools.com or contact our customer service by sending an email to contact@giraffetools.com

WE'LL DO THE HEAVY LIFTING

GIRAFFE TOOLS

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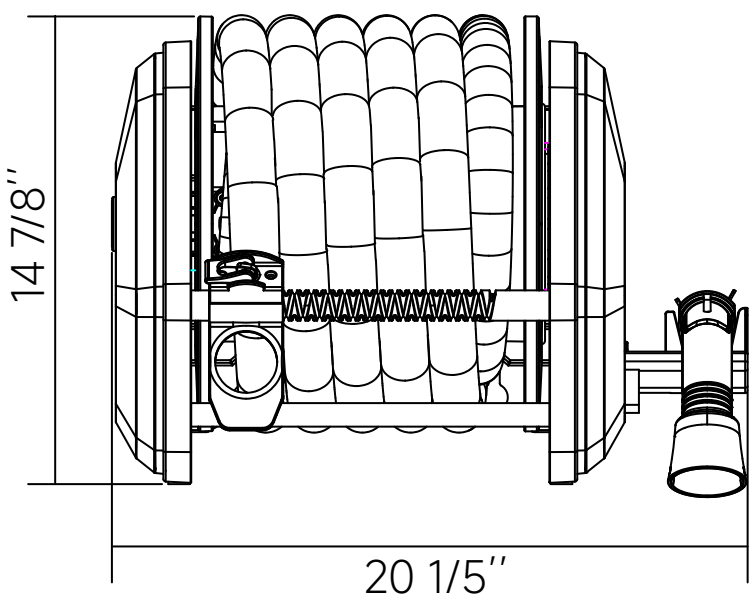
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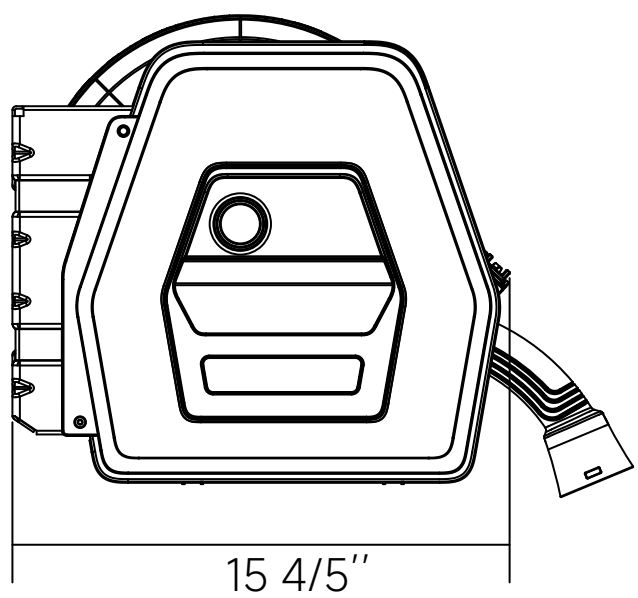
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PRODUCT INFORMATION

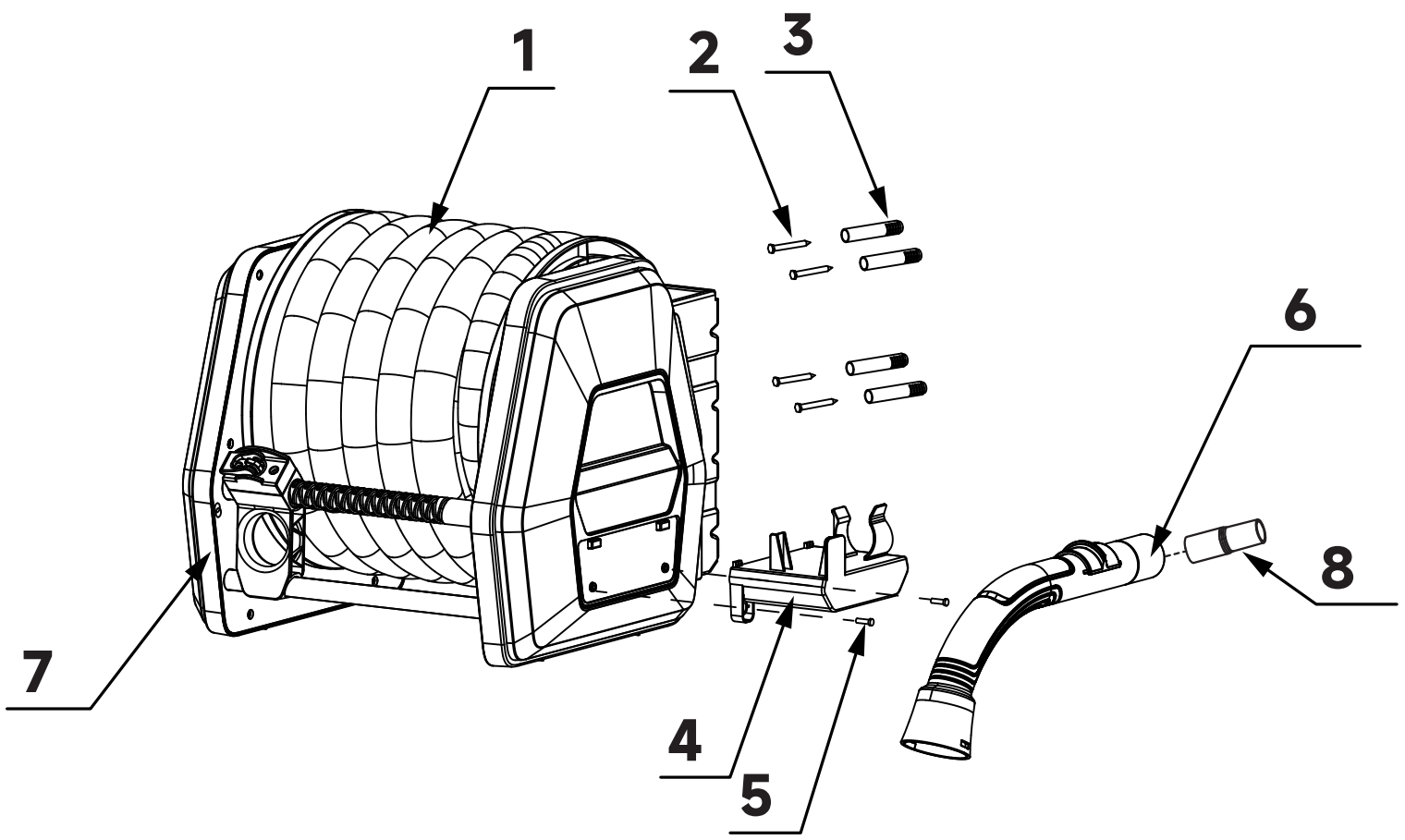
Thank you for choosing the Giraffe Tools Vacuum cleaner hose winder.
Before using the hose winder, please read the following installation instructions and refer to them when necessary.





Type	Vacuum cleaner hose winder
Inner Diameter	32mm
Mount Type	Wall, Ceiling, Floor

WHAT'S INSIDE THE BOX



1. 30ft Flexible Crush Proof Hose
2. 4 x Expansion Screw: Φ8*70
3. 4 x Expansion Sleeve: Φ8*60
4. Wand Holder
5. 2 x Self-tapping Screws: Φ4*14
6. Wand
7. Hose Winder
8. Adapter(35mm outer diameter to 32mm outer diameter)

OPEN-BOX CHECK

1. Confirm that the above parts are included in your package.
2. Check for any scratches or damage done to the product.

If you have any of these issues, please contact the Giraffe Tools customer service team right away.

TOOLS REQUIREMENT

Electric drill(12mm)

Hammer

Wrench

Screwdriver

START TO INSTALL

Choose a place

All the accessories are in the box.

Due to the weight of the hose winder and the pulling force during use, the hose winder must be installed on a solid surface, that can withstand 20kg of force. As a matter of convenience, please install the hose winder close to your Vacuum cleaner.

Installing the vacuum cleaner hose winder

1. Install the vacuum cleaner hose winder on the wall.

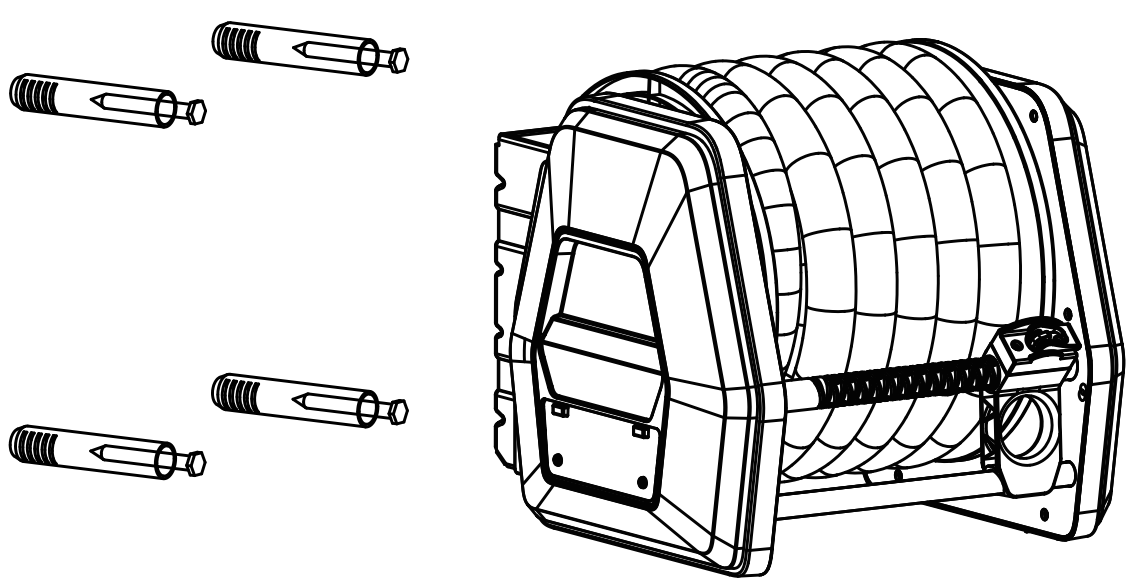
   1.1 According to the attached paper drawing, use a 12mm drill bit to drill 4 holes 60mm deep.

   1.2 Plug the expansion sleeve into the 4 holes.

   1.3 Insert the expansion screw into the expansion sleeve, tighten and leave about 10mm.

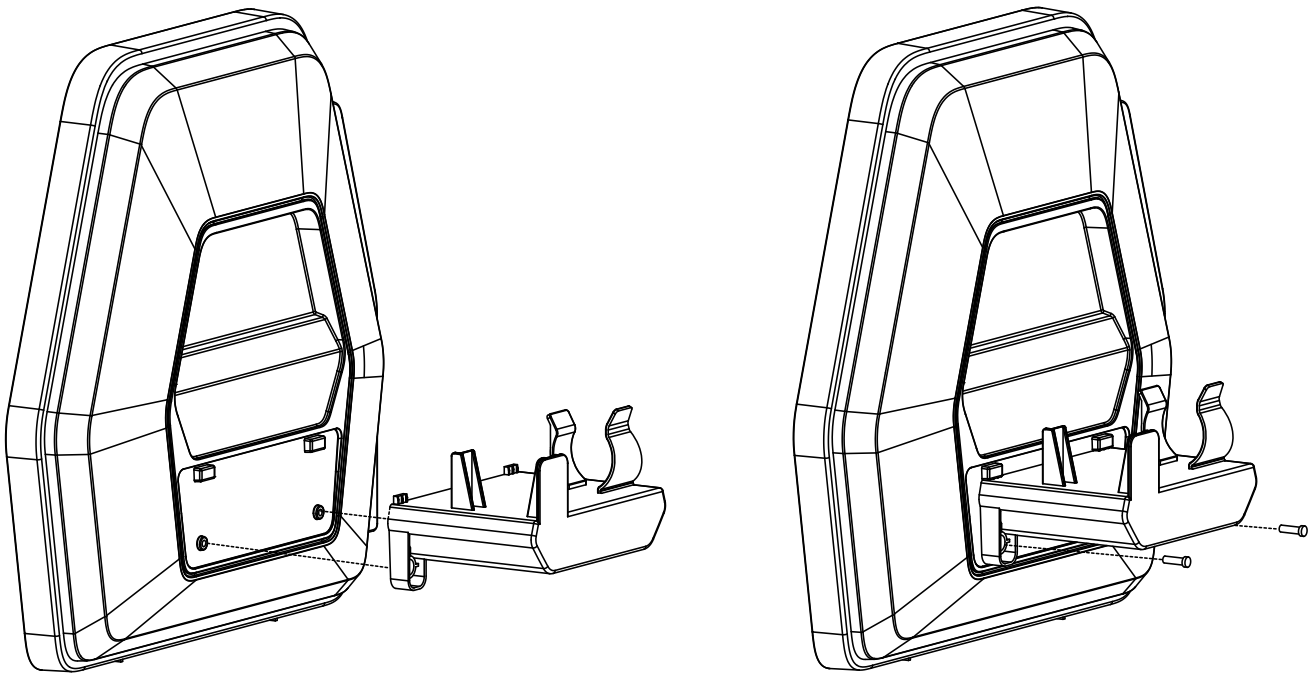
   1.4 Hang up the vacuum cleaner hose winder.

   1.5 Tighten the expansion screw with a wrench.



2. Install the wand holder.

   Put the wand holder on the side of the vacuum cleaner hose winder, and then use the screw to tighten it.



3. Setting up the vacuum cleaner hose winder .

3.1 Lift the vacuum cleaner hose winder and slide it into the bracket holes.

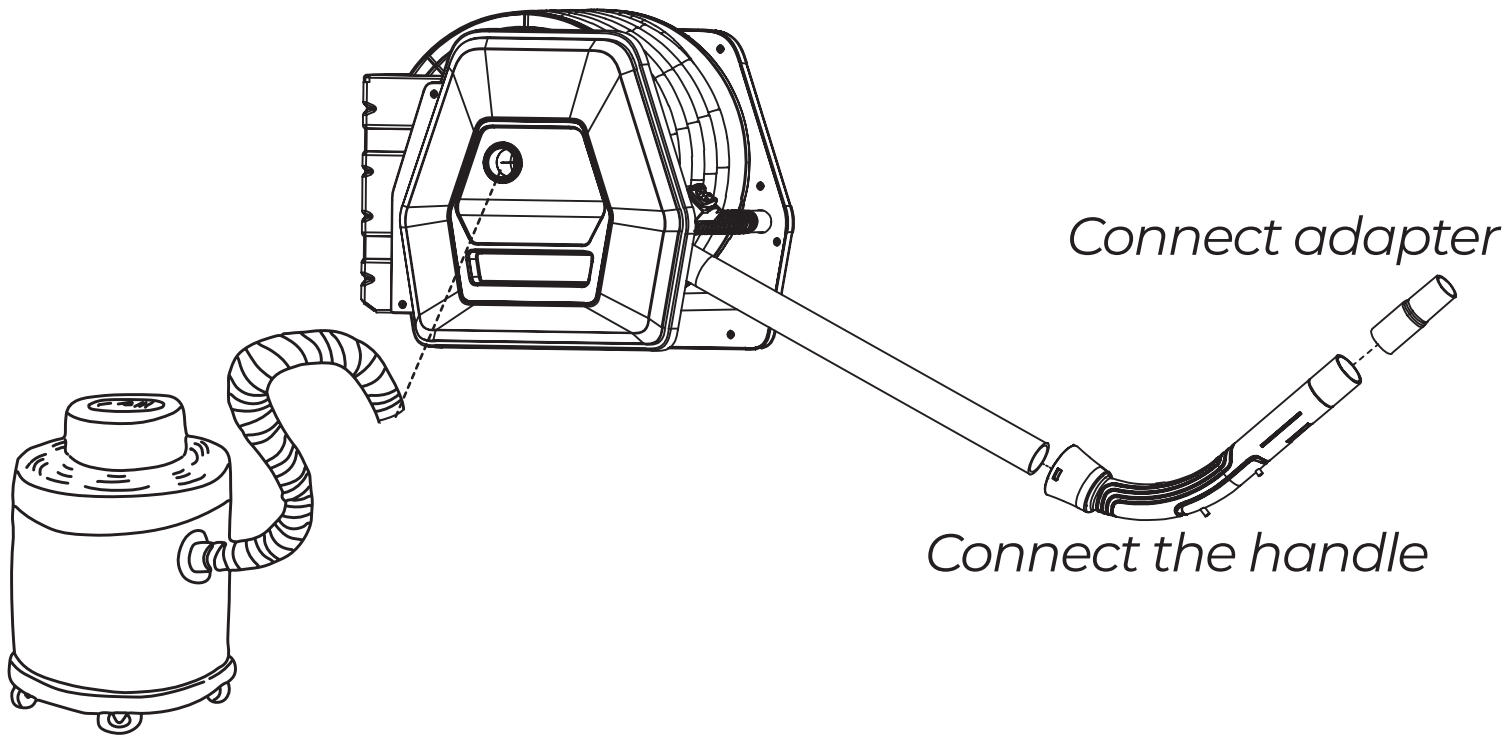
3.2 Connect the handle to the hose winder.

3.3 Attach the vacuum cleaner to the hose winder.

After completing the above steps, you can start using the vacuum cleaner hose winder.

Tips: If you want to replace the work heads of the vacuum cleaner, after connecting the 35mm outer diameter end of the adapter to the handle, you can connect any work heads with an inner diameter of 32mm to the adapter.

This product can only be adapted to vacuum cleaners and work heads with an inner diameter of 32mm.



Connect the vacuum cleaner

Your vacuum cleaner hose winder is installed and ready to use!

PRODUCT TESTING

Check whether the hose retracts as intended:

- Doesn’t retract automatically
- Unable to pause

If you have any of the issues above, please contact the Giraffe Tools customer service by sending an email to contact@giraffetools.com and provide a corresponding video and your order number.

HOW TO

Lock / Extend the hose

There are serial locking and non-locking areas in the steel body, and clicks can be heard when passing through the locking areas. Pull out the hose and stop when hearing the “click” sound to lock the hose.

NOTICE!

Retract the hose when the product is not in use.

Retract / Shorten the hose

1. To unlock the hose, give the hose a small tug until reaching the non-locking area (when not hearing the click) to start retraction.
2. To shorten the hose, start retraction and stop when hearing the click.

Tips: Hose can only be locked during pulling out process, and can not be locked during retraction. Always gently retract the hose. If this is not done with caution, the hose reel might get damaged. When walking backwards at a steady speed, the self-segmenting mechanism inserts the hose and weaves neatly into the reel, to ensure that it is free from kinks and tangles.

Recommended usage

Always retract the hose after each use.

PROBLEM GUIDE

The reel fell off the wall

Check whether the reel was installed correctly.

The hose cannot be locked

Pull or retract the hose a little until you hear the click. Because of the distance between lock points and unlock areas is very short, if you pull too quickly, you may miss the lock point.

The hose cannot be retracted or extended

It is possible for the hose to become jammed if it retracts unassisted. To free the hose of a jam, pull the hose firmly until it is fully extended. It should now be able to retract once again. Be sure to walk with the hose in hand at a slow speed as it retracts, until it is fully stowed.

The hose is hard to pull

1. Is the hose reel installed at the correct position? If the hose bends too much at the outlet, the hose may rub on the orifice, making it difficult to pull.
2. All mounting holes must be fixed to the wall.
3. Send a photo of the problem to the customer service center for help.

Leakage

If a leakage occurs, please contact our customer service team by sending an email to **contact@giraffetools.com** with your order number and a picture of the issue.

MAINTENANCE

VACUUM CLEANER HOSE WINDER PRECAUTIONS

1. Inspect the tool's hose for cracks, fraying, clogs or other faults before each use. Discontinue use if the hose is damaged or hissing is heard from the hose or connectors, while operating the tool. Replace the defective component/hose.
2. Prevent damage to the hose by observing the following:
   a. Never carry the tool by the hose.
   b. Keep the hose away from heat, oil, sharp edges or moving parts.
3. Check the maximum pressure rating for vacuum cleaner hose winder and accessories. vacuum cleaner outlet pressure must be regulated to never exceed the maximum pressure rating of the tool.

NOTICE!

To extend the service life of the product, it can only be used indoors.

CARE & MAINTENANCE

1. Maintain the tool with care. A tool in good condition is efficient, easier to control and will have fewer problems.
2. Inspect the reel, hose, and accessories for damage or excessive wear before each use. Have damaged or worn components repaired or replaced by an authorized technician.
3. Only use identical replacement parts when servicing.
4. Only use accessories intended for use with this tool.
5. Maintain the tool's labels and name plates. These carry important information. If unreadable or missing, contact us for replacements.

WARNING! Only qualified service personnel should repair the tool. An improperly repaired tool may present a hazard to the user or others.

CLEANING

Wipe the surface with a clean, moist cloth. Do not use solvents when cleaning.

SAFETY

WARNING! Read and understand all instructions before using this tool. The operator must follow basic precautions to reduce the risk of personal injury or damage to the equipment.
Keep this manual for safety warnings, precautions, operating or inspection and maintenance instructions.

HAZARD DEFINITIONS

Please familiarize yourself with the hazard notices found in this manual. A notice is an alert that there is a possibility of property damage, injury, or death if certain instructions are not followed.

WARNING!

This notice indicates that if proper precautions are not taken, a specific hazard or unsafe practice could result in severe personal injury or death.

CAUTION!

This notice indicates that if proper practices are not taken a potentially hazardous situation may result in minor or moderate injury.

NOTICE!

This notice indicates that a specific hazard or unsafe practice will result in equipment or property damage, but not personal injury.

WORK AREA

1. Operate in a safe work environment. Keep your work area clean, well-lit, and free of distractions.
2. Keep anyone not wearing the appropriate safety equipment away from the work area.
3. Store unused tools properly in a safe and dry location to prevent rust or damage. Lock tools away and keep out of reach of children.

PERSONAL SAFETY

WARNING! Wear personal protective equipment approved by the Canadian Standards Association (CSA) or American National Standards Institute (ANS).

PERSONAL PROTECTIVE EQUIPMENT

1. Always wear impact safety goggles that provide front and side protection for the eyes. Eye protection equipment should comply with CSA Z94.3-07 or ANSI Z87.1 standards, depending on the type of work that is performed.
2. Wear gloves that provide protection from the work materials or to reduce the effects of tool vibration.
3. Wear protective clothing designed for the work environment and tools.
4. Non-skid footwear is recommended to maintain balance in the work environment.

PERSONAL PRECAUTIONS

Control the tool, personal movement, and the work environment to avoid personal injury or damage to the tool.

1. Do not operate any tool when tired or under the influence of drugs, alcohol, or medications.
2. Avoid wearing clothes or jewelry that can become entangled with the moving parts of a tool. Keep long hair covered or bound.

SPECIFIC SAFETY PRECAUTIONS

WARNING! DO NOT let comfort or familiarity with product (gained from repeated use) replace strict adherence to the tool's safety rules. If you use this tool unsafely or incorrectly, you can suffer serious personal injuries.

WARNING! Direct exposure of pressurized air or fluids to skin could result in severe bodily injuries.

1. Use the correct tool for the job. This tool was designed for a specific function. Do not modify or alter this tool or use it for an unintended purpose.
2. Ensure that the reel is properly installed before connecting the input and output hoses.
3. Release the hose slowly and control it as it retracts.

WARRANTY

At Giraffe Tools, we conduct rigorous testing on every machine before it leaves the factory and perform a lifetime test on every thousand machines to ensure they will withstand many years of use beyond the warranty period.

In addition to our thorough testing, we offer a **24-month warranty** on all original Giraffe Tools new products. The following specifics apply:

1. Giraffe Tools warrants its products against defects in parts and materials for a period of 24 months from the original purchase date. Please note that this warranty does not apply to **products acquired second hand**.

2. All warranty periods commence on the date of purchase and are non-transferable.

3. The warranty is limited to the provision of a replacement or refund free of charge within the specified period, provided that the above conditions are met, and the original proof of purchase is presented.

4. For quality-related warranty claims, items will be replaced with a new item of equal value when available. In situations where a replacement is not available or preferred, Giraffe Tools will offer a full refund.

5. Warranties on all replacements follow the same 24-month warranty time frame as the original defective item. Warranties on fully refunded products will be voided after the refund is released.

Process:

- Buyers must provide sufficient proof of purchase.
- Giraffe Tools must document what happens when buyers troubleshoot the product.
- Visible proof depicting the defect, such as pictures or videos, is required.
- It may be necessary to return an item for quality inspection.
- For defective items that Giraffe Tools needs to have returned, warrantion those replacements are voided if the wrong item is returned to Giraffe Tools or if the defective item is not returned.

Valid proof of purchase:

- Order number from online purchases made through Giraffe Tools or Giraffe Tools's authorized resellers.
- Sales invoice that shows a description of the product along with its price.

Not Covered Under Warranty:

- Purchases from unauthorized resellers.
- Alterations not carried out or authorized by Giraffe Tools authorized resellers.
- Products without sufficient proof of purchase.
- Second-hand products.
- Items that have expired their warranty period.
- Damage from misuse of products, including, but not limited to, improper storage, falls, extreme temperatures, water, and improper operation of devices.

RECOMMENDED PRODUCTS



5/8" Retractable Hose Reel, 60-115ft



1/2" Retractable Hose Reel, 78-155ft



Retractable Air Hose Reel



Grandfalls Pressure Washer



Grandfalls Pressure Washer, 65ft



Pressure Hoses 25-100ft



Hose Reel Cart 150-250ft



Hybrid Hose with Swivel Grip 2.5-100ft



Customized Garden Hose 6-100ft

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