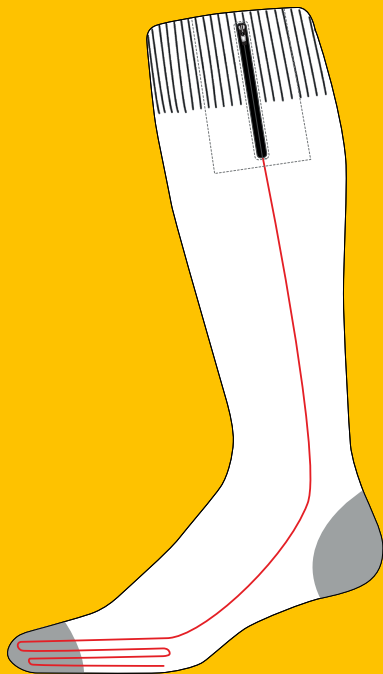




USER MANUAL
HEATED BLUETOOTH SOCKS
AND BATTERIES

TABLE OF CONTENTS

INTRODUCTION	3
CHARGING THE BATTERIES	4
QUICK START	6
HOW TO USE WITH BATTERIES ONLY	7
MOBILE APP OVERVIEW	9
HOW TO USE THE MOBILE APP	11
PRODUCT DETAILS	14
SOCKS SAFETY WARNING	16
BATTERIES SAFETY WARNING	17
SOCKS LIMITED WARRANTY	18
BATTERIES LIMITED WARRANTY	19

QUESTIONS | RETURNS



1-800-363-9312

Monday-Friday, 8:00 AM-5:00 PM (Eastern Time)

4400 Hickmore Street, Saint-Laurent,
QC, Canada H4T 1K2

www.groupebbh.com

INTRODUCTION

Thank you for purchasing one of our heated products. This one was designed to keep you warm in the coldest weather, no matter what you're doing.

To get the best possible experience while remaining safe, we recommend that you read this manual carefully before use and keep it for future reference.

We also invite you to visit our website at www.groupebbh.com to learn about our other heated products and different product lines.

WARNING

Carefully read all safety rules and pre-use instructions.
Keep this document for reference.

CHARGING THE BATTERIES

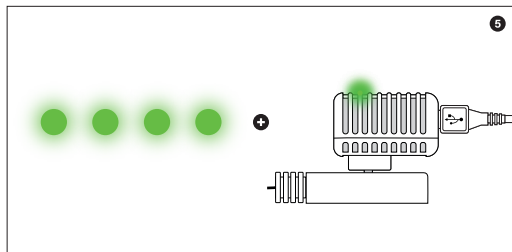
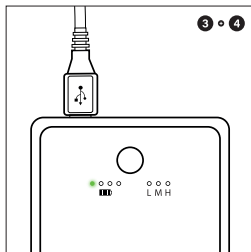
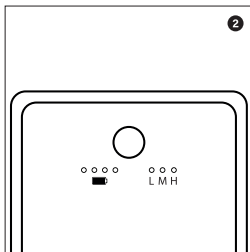
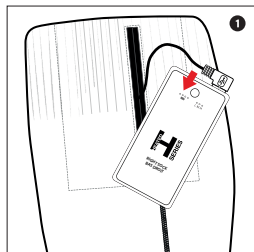
IMPORTANT

The included rechargeable batteries are not charged before shipment and must be fully charged before first use.

TO RECHARGE

Batteries charging time is approximately 4 hours.

1. Remove the batteries from their pocket and unplug them.
2. The batteries will shut off automatically when disconnected from the socks.
3. Connect the A/C wall charger Micro USB connector to the batteries.
4. The 4 green lights on the batteries will light up gradually while flashing.
5. When the 4 green lights are on and no longer flashing and the wall charger light is green, the batteries are fully charged.



TO FIND OUT THE BATTERIES CHARGE STATUS

If the batteries are on and connected to the socks, there are two ways to find out the remaining charge:

- You can refer to the number of green lights on the batteries that light up.
- If you're using the mobile app, you can look at the battery icons above each sock to see the precise percentage of charge remaining for each battery.



If the batteries are off or in standby mode:

- Press the power button quickly.
- Refer to the number of green lights on the batteries that light up.

BATTERIES CHARGE STATUS DETAIL

0-25 %	26-50 %	51-75 %	76-100 %
● ○ ○ ○	● ● ○ ○	● ● ● ○	● ● ● ●

QUICK START

TO TURN ON

1. Insert the USB power cable of the socks into the connector port of the batteries.
 2. Turn on the socks with the batteries (p. 7) or the mobile app (p. 11).
 3. Select the heat level with the batteries (p. 7) or the mobile app (p. 13).
 4. Place the batteries in the pocket on the top side of each sock.
 5. Repeat steps 1 to 4 for the second battery.
- **When putting on the socks, make sure not to pull on the electric wire. If you feel tension, check to see if the wire is stuck in the battery pocket.**

WARNING

The heating area of the socks should not be folded, so as to avoid high temperature scald caused by overlapping of the heating element.

- **Put the left battery in the left sock and the right battery in the right sock.**
- **To avoid confusion, make sure to connect each pair at a time for the first time if you have more than one pair.**

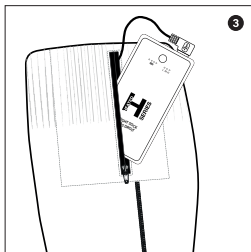
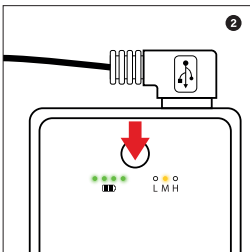


TO TURN OFF

1. When the batteries are connected to the socks, turn off the socks with the mobile app (p. 13) or the batteries power button (p. 8).
 2. All the lights on the batteries will turn off except one blue light (L), which will continue flashing.
 3. Remove the batteries from their pocket and disconnected them.
 4. The batteries will turn off by themselves when disconnected from the socks and the blue light (L) will stop flashing.
 5. Repeat steps 1 to 4 for the second battery.
- **Do not leave the batteries connected to the socks when not in use. If so, the batteries will lose charge slowly even if the socks aren't on.**

TO TURN ON

1. Make sure the batteries are connected to the socks.
2. Press the power button for 4 seconds until all the lights turn on.
3. Place the batteries in the pocket on the top side of each sock.
4. Repeat steps 1 to 3 for the second battery.



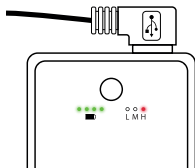
TO CHANGE THE HEAT LEVEL

1. Press the power button quickly.
 2. The color of the lights that are on will change according to the level of heat chosen.
- For more information about heating levels, see the table at the top of page 14.

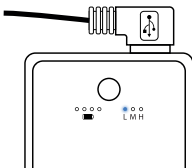
HOW TO USE WITH BATTERIES ONLY

TO TURN OFF

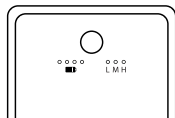
1. When the batteries are connected to the socks, press and hold the power button for 4 seconds until all the lights turn off.
2. All the lights on the batteries will turn off except one blue light (L), which will continue flashing.
3. Remove the batteries from their pocket and disconnected them.
4. The batteries will turn off by themselves when disconnected from the socks and the blue light (L) will stop flashing.



Battery on



Battery off/connected
or standby mode
Flashing Blue Light



Battery off/disconnected

IMPORTANT

Both socks are independent from one another, so you can have different heat settings for the right and left sides. This also means that one battery might need to be recharged before the other one.

HOW TO DOWNLOAD THE APP

1. Open the App Store or Play Store app depending on your device.
2. Search for Holmes Workwear and download the app like any other on your phone.



Home screen

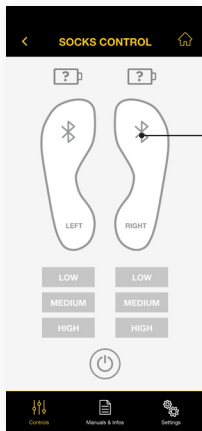
NOTE

Please note that the app is free to download and use, but is only compatible with the Holmes Workwear Bluetooth Heated Socks.

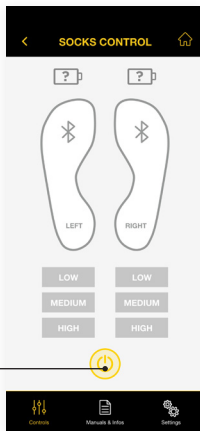
MOBILE APP OVERVIEW

MOBILE APP CONTROLS

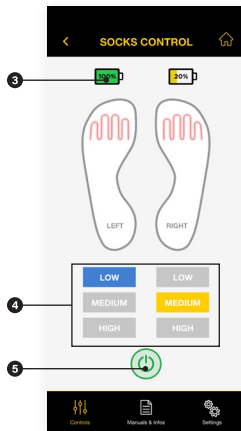
- 1 Bluetooth connection icon
- 2 Standby button
- 3 Current battery life icon
- 4 Heat level buttons
- 5 Power button



Main screen
Power off



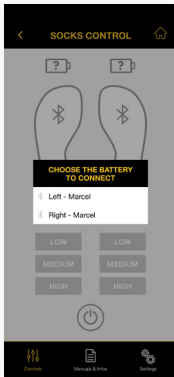
Main screen
Standby mode



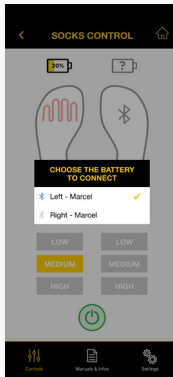
Main screen
Power on/connected

TO TURN ON AND CONNECT THE SOCKS

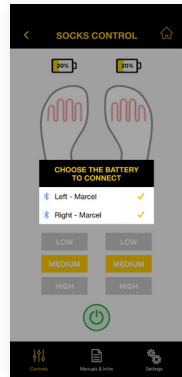
1. Make sure the batteries are on and connected to the socks.
2. Make sure the Bluetooth function is activated on your mobile device.
3. Open the app and access the main screen by clicking on the sock icon.
4. First time use, follow the directions of the pop-up windows.
5. Click the Bluetooth connection icon (📶) of the sock you want to turn on and connect.
6. In the pop-up window that appears, select the correct sock.
7. Wait until the red checkmark (✓) appears and the Bluetooth connection icon becomes blue (📶).
8. At the same time, when you use the APP for the first time, you will be able to rename your socks. This will make them easier to recognize. If you don't do it at this stage, you will be able to do it later under the "Parameter" tab.
9. Repeat steps 5 to 7 for the second sock.



Batteries not connected



One battery connected



Both batteries connected

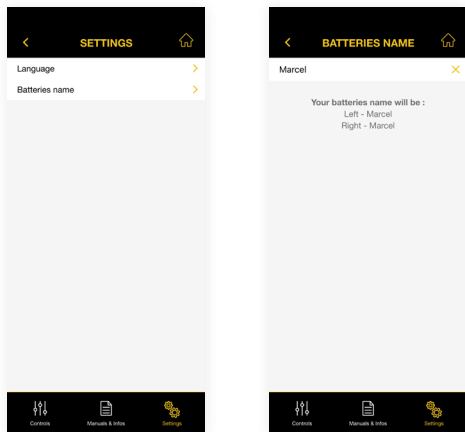
IMPORTANT

Since both socks are independent from one another, you have to connect both to your mobile device to be able to control them. We don't recommend using only one sock at a time since it will cause the batteries and the socks to be worn out unequally.

HOW TO USE THE MOBILE APP

RENAME THE BATTERIES

1. Make sure the batteries are on and connected to the socks.
2. Open the app and go to the *Settings* tab.
3. Select the *Change batteries name* option.
4. Type the desired name in the box and click done on your phone's keyboard.
The name you gave will be saved automatically.



IMPORTANT

We recommend that you change the name of your batteries to avoid confusion and to be able to identify them easily when connecting them.

TO CHANGE THE HEAT LEVEL

1. Open the app and go to the main screen.
2. Use the heat level buttons (blue, yellow, and red) on the main screen to change the temperature of the sock



IMPORTANT

It's important to connect the socks to your mobile device properly. If you don't, the heat level buttons will be greyed out and you won't be able to change the level with the app.

STANDBY MODE

1. When the socks are connected and ON, press the power icon at the bottom of the main screen to put the socks batteries in standby mode.
2. When the socks are in standby mode, the batteries remain active, but the socks do not heat.
3. At any time, you can press the power icon again and the socks will warm up again.



Power on



Standby



Power off

TO TURN OFF

1. Open the app and go to the main screen.
2. Click on the green power icon at the bottom of the screen.
The power icon will turn yellow.
3. All the lights on the batteries will turn off except one blue light (L), which will continue flashing.
4. Remove the batteries from their pocket and disconnected them.
5. The batteries will turn off by themselves when disconnected from the socks and the blue light (L) will stop flashing

TO CHANGE MOBILE APP LANGUAGE

1. Open the app and go to the *Settings* tab.
2. Select the *Language* option.
3. Select the desired language and wait until the checkmark appears

TO ACCESS MANUALS AND INFOS

1. Open the app and go to the *Manuals & Info* tab.
2. Choose the option that you're looking for.



PRODUCT DETAILS

SOCKS DESCRIPTION

- 1 Inner pocket with zipper for battery
- 2 Heating zone under the sole and toes

HEATING LEVEL DETAILS

Level and color	LOW	MEDIUM	HIGH
Battery lights	 L M H	 L M H	 L M H
Running time	8+ h	4+ h	3+ h

SOCKS CARE

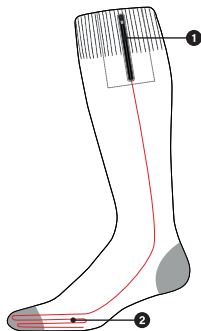
The batteries must not be washed or immersed in water.

- Disconnect and remove the batteries before washing.
- Put the USB cable inside the pocket and make sure it's closed before washing.
- Hand wash or machine wash on delicate cycle in a laundry bag.
- Lay flat to dry in the shade.
- Fully dry before reconnecting.
- Do not wring out, iron, bleach, dry clean, use a drying machine or a fabric softener.
- Store in a dry place.

GENERAL SPECIFICATIONS

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. The user is encouraged to try to correct any interference with one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



IC STATEMENT

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3(B)/NMB-3(B)

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

PRODUCT DETAILS

BATTERY AND A/C CHARGER DESCRIPTION

- | | |
|---------------------|--------------------------------|
| ❶ Wall plug charger | ❸ Input |
| ❷ Cord | ❹ Power button |
| ❸ Splitter wire | ❺ Battery level indicators |
| ❹ Output Micro USB | ❻ Temperature level indicators |
| ❺ USB connector | |



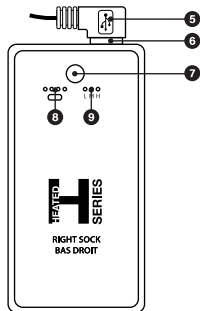
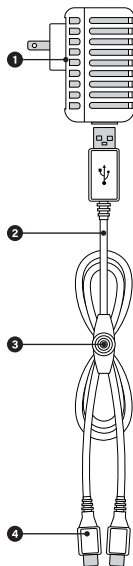
A/C CHARGER

Model	XSD-0501200HUSU
Input	100-240 V / 50-60 Hz / 0.5 A Max
Output	5 V === 1 200 mA



BATTERIES

Model	GLP3724A
Meets Standard	IEC 62133-2
Input	DC 5.0 V / 1.0 A
Output	DC 5.0 V / 1.0 A
Capacity	3.7 V / 2400 mAh
Power	8.88Wh
Size	50 x 99 x 10 MM
Weight	60 g
Color	Black
Recharge	Wall unit connection



FAILURE TO FOLLOW THESE WARNINGS AND INSTRUCTIONS MAY RESULT IN ELECTRIC SHOCK, FIRE AND/OR SERIOUS INJURY.

AVOID USING THE HEATED SOCKS IF THEY ARE WET. IF THEY ARE SUBMERGED, DISCONNECT THE BATTERIES AND ALLOW THEM TO AIR DRY BEFORE USING THEM OR RECHARGING THE BATTERIES. WATER WILL INCREASE THE RISK OF ELECTRIC SHOCK.

1. Do not use the heated socks under the influence of drugs, alcohol, medication, or fatigue. Stay alert when using the heated socks.
2. This product must not be used by:
 - A) a child
 - B) a person insensitive to heat
 - C) a person with poor blood circulation
 - D) a person using electronic devices such as a pacemaker (consult your doctor before use)
3. Handle the sock power cords with care. Do not disconnect the socks by pulling on the wire and do not carry the products by the cord. Keep the cord away from materials or tools that could damage it.
4. Do not use the socks if the electrical system shows signs of a defect. Contact Groupe BBH Inc. customer service immediately.
5. Have your heated products serviced by a qualified repair person using only identical replacement parts.
6. Never use if the inner liner is wet.
7. Shut off power immediately if you feel any discomfort.
8. Do not puncture the socks with pins, needles, or other objects that could damage the electrical wires.
9. Do not allow the electrical wire to be pinched or twisted.
10. Store out of reach of children.
11. Always disconnect the batteries from the heated socks before storing them.
12. Always turn off the socks and disconnect the batteries when not in use or under supervision.
13. Check your feet regularly for reddening of the skin. Excess high heat outputs over long periods of time can cause burns.
14. Avoid wearing metal jewelry on your feet, which could conduct heat.

BATTERIES SAFETY WARNING

FAILURE TO COMPLY WITH INSTRUCTIONS MAY RESULT IN THE RISK OF FIRE, ELECTRICAL SHOCK, AND SERIOUS BODY INJURY.

1. Use only the batteries sold with these heated socks.
2. Recharge the batteries only with the charger recommended by the manufacturer.
3. Batteries should always be removed from the socks before recharging.
4. Make sure the batteries are at room temperature, between 10 and 45 °C (50 to 113 °F), when recharging.
5. Do not use the batteries in humid or wet areas, in explosive environments, or near a bright or smoking flame or heat source.
6. Fully charge the batteries before first use.
7. Recharge the batteries completely regularly, and every 6 months if not in use.
8. Store batteries between -10 to 30 °C (14 to 86 °F).
9. Do not store the batteries in a place where the temperature could exceed 50 °C (120 °F), such as a vehicle or in the sun.
10. Do not expose or immerse in liquids. Do not put in contact with water.
11. Never attempt to open, disable, or repair the batteries yourself.
12. Regularly examine the plugs and batteries. In case of damage, the product must not be used.
13. When the batteries are not in use, keep them away from metal objects that can make a connection from one terminal to another or damage the batteries.
14. Store the batteries in a dry, moisture-free location.
15. Always disconnect the batteries when storing the socks.
16. Handle the batteries carefully. Avoid any shock that could damage the batteries or housing.
17. Never disconnect or transport the charger by the cord.
18. Do not use oil or solvents to clean it since this could damage the casing.
19. When the batteries are unserviceable, dispose of them properly by contacting a recognized organization that manages hazardous waste.
20. Do not use the batteries if you notice a change of shape, over-heating, or rust or corrosion on the connector.
21. In the event of a defect, if the batteries acid leaks and comes into contact with skin, rinse thoroughly with water and mild soap and consult a doctor.

Every heated garment from Groupe BBH Inc. is warranted to the original purchaser to be free of material and manufacturing defects for a period of one (1) year* after the purchase date. With certain reservations and exceptions, Groupe BBH Inc. agrees to repair or replace any part of the heated garment that has been confirmed to be defective after inspection by Groupe BBH Inc.

When returning an item sold by Groupe BBH Inc., the return shipping costs may be deducted from your refund based on the reason for the return. Otherwise, the return costs will be fully covered by Groupe BBH Inc. A copy of the proof of purchase must be submitted when the product is returned. This warranty does not cover damage caused by repair or attempted repair by a third party other than Groupe BBH Inc. or improper use, tampering, misuse, normal wear and tear, or accidents.

***This warranty does not cover the GLP3724A Lithium-polymer batteries. There is a separate and distinct warranty available for these batteries.**

Warranty registration is not necessary to acquire the applicable warranty on Groupe BBH Inc. heated garments. The manufacturing date of the product will be used to determine the warranty period if no proof of purchase is provided at the time the warranty service is requested.

Acceptance of the exclusive remedies for repair and replacement described herein is a condition of the contract to purchase any Groupe BBH Inc. product. If you do not accept this condition, you must not purchase the product. In no case shall Groupe BBH Inc. be liable for any incidental damage (special or indirect), punitive damages or expenses, lawyers' fees, expenses, losses, or delays incidental to any damage, failure, or defect of any product, including profit losses. Since some states and provinces do not allow for the exclusion or limitation of direct or indirect damage, the above restrictions may not apply. This warranty is exclusive and replaces any other express warranty, whether oral or written, to the extent permitted by law. Groupe BBH Inc. waives any implied warranty, including but not limited to any implied warranty of merchantability or fitness for a particular use or purpose. To the extent that such a waiver is not permitted by law, the duration of such implied guarantees shall be limited to the applicable period of the express guarantee, as described above. Since some states and provinces do not allow limits on the duration of implied guarantees, the above restrictions may not apply. This policy provides the user with specific legal rights, as well as other rights that vary from province to province.

BATTERIES LIMITED WARRANTY

Each GLP3724A Lithium-polymer batteries sold with Holmes Workwear Heated Socks is guaranteed to the original purchaser to be free of material and manufacturing defects for a period of (1) year following the date of purchase. With certain reservations and exceptions, Groupe BBH Inc. agrees to repair or replace any part of the heated garment that has been confirmed to be defective after inspection by Groupe BBH Inc. To return an item sold by Groupe BBH Inc., the return shipping charges may be deducted from your refund based on the reason for the return. Otherwise, the return costs will be fully covered by Groupe BBH Inc. A copy of the proof of purchase must be submitted when the product is returned. This warranty does not cover damage caused by repair or attempted repair by a third party other than Groupe BBH Inc., improper use, tampering, misuse, normal wear and tear, or accidents.

Warranty registration is not necessary to acquire the applicable warranty on Groupe BBH Inc. heated garments. The manufacturing date of the product will be used to determine the warranty period if no proof of purchase is provided at the time the warranty service is requested.

Acceptance of the exclusive remedies for repair and replacement described herein is a condition of the contract to purchase any product from Groupe BBH Inc. If you do not accept this condition, you must not purchase the product. In no case shall Groupe BBH Inc. be liable for any incidental damage (special or indirect), punitive damages or expenses, lawyers' fees, expenses, losses, or delays incidental to any damage, failure, or defect of any product, including profit losses. Since some states and provinces do not allow for the exclusion or limitation of direct or indirect damage, the above restrictions may not apply. This warranty is exclusive and replaces any other express warranty whether oral or written, to the extent permitted by law. Groupe BBH Inc. waives any implied warranty, including but not limited to any implied warranty of merchantability or fitness for a particular use or purpose. To the extent that such a waiver is not permitted by law, the duration of such implied guarantees shall be limited to the applicable period of the express guarantee, as described above. Since some states and provinces do not allow limits on the duration of implied guarantees, the above restrictions may not apply. This policy provides the user with specific legal rights as well as other rights that vary from province to province.