



A GNE BRAND

# LIMITED WARRANTY POLICY

This warranty is limited to the following BRAVE products  
Effective date is 1/01/2017

## LENGTH OF WARRANTY

PRODUCTS COVERED	Residential Use**			Commercial/Rental**
	1st Year	2nd Year	3rd Year	Warranty not to exceed 300 hrs. or terms listed below.
Generators/Inverter Generators	Full unit parts and labor	Full unit parts only	Engine: parts only	Full unit: 12 months parts and labor

\*\* Residential Use is defined as items that are for personal use.

\*\*\* Commercial/Rental use is defined as any usage for income producing or other business related uses.

In order to qualify for the limited warranty the product(s) must be purchased in North America from an authorized BRAVE dealer or a dealer authorized by BRAVE to sell BRAVE products. This warranty is non-transferable and applies only to the original purchaser. The supplied "Warranty Registration Card" must be completed and on file with American Warranty Service (at the supplied address), at the time that any warranty claim is made. The "Warranty Registration Card" must be submitted with a receipt of purchase which clearly states the date of purchase and where the purchase was made.

During the warranty period (stated above) BRAVE and/or American Warranty Service will repair or replace, at its' option, any part that is proven to be defective in material or workmanship under normal usage. Repairs and/or replacement will be made without charge for parts or labor. All parts found to be defective must be returned to BRAVE or American Warranty Service at our direction. Upon reception of the parts a judgment as to the validity of the warranty claim will be determined. All parts replaced under warranty or any replacement of the complete unit will be considered part of the original product and replacement of any product, and any warranty on those parts or replacement unit will coincide with the original warranty.

To obtain Warranty Service, call our Customer Service Hotline at 1-888-980-4938 and press 2 for Warranty Service at which time you will be transferred to the technicians at American Warranty Service. In lieu of this you may call directly to American Warranty Service at 888-980-4938 to be directly connected to a repair specialist. If your issue cannot be resolved through consultation with our customer service representatives, you will be directed to an Independent Service Center of your choice nearest your location. Any manufacturer's Defects of your product will be repaired or replaced at no charge to you per our commitment. If the issue with your unit is not a Manufacturer's Defect, you will be advised to make payment to the Service Center upon diagnosis of repairs which are not covered under the Manufacturer's Warranty Policy. In this case the end user is responsible for all shipping and handling charges associated with the exchange and as stated above the warranty will coincide with the date of the original purchased unit.

This warranty is not valid for products or parts affected or damaged by accident, collision, normal wear, fuel contamination, abuse, neglect, misuse, alteration and/or unsuitable use or unauthorized parts replacement. Warranty becomes void if the customer fails to install, maintain, and/or operate the product in accordance with the instructions and recommended actions of BRAVE set forth in the owner's manual. BRAVE disclaims any responsibility for time loss or loss of usage of the product, transportation, commercial loss, or any other incidental or consequential damage. Prior to any warranty service an approval code must be issued to the service center in order for the warranty claim to be valid. Any implied warranties are limited to the duration of this written limited warranty. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

### OWNER'S RESPONSIBILITY

To ensure trouble free warranty coverage it is important that you register your BRAVE generator by phone at 1-888-980-4938, or by filling out and returning to BRAVE the warranty registration card supplied with your generator.

## REGISTERING YOUR PRODUCT

This confirms your warranty coverage and provides a direct link between you and BRAVE if we find it necessary to contact you. Your receipt for purchase including date, model and serial number must be maintained and registered to receive service from an Authorized Service Dealer for warranty service. Proof of purchase rests solely with you, the original purchaser. You must demonstrate reasonable care and use, and follow preventive maintenance, storage, fuel and oil usage as prescribed in the operator's manual for your BRAVE Power unit. For the warranty assistance from a BRAVE Authorized Service Dealer nearest to you, call BRAVE's automated phone at 1-888-980-4938 Option 2. Should you require assistance or have questions concerning BRAVE Warranty Statement, you can contact us through the web at [www.braveproducts.com](http://www.braveproducts.com) or call toll free 1-888-980-4938.

## EXCLUSIONS

- BRAVE Equipment that utilize non-BRAVE replacement parts.
- Failure to perform "Periodic Maintenance" as required and specified in the supplied "Owner's Manual."
- Costs of normal maintenance and adjustments.
- Failures caused by any contaminated fuels, oils, or lack of proper oil levels.
- Repairs or diagnostics performed by individuals other than BRAVE authorized dealers not authorized in writing by BRAVE.
- Failures due to normal wear and tear, accident, misuse, abuse, negligence or improper use.
- As with all mechanical devices, the engines need periodic part(s) service and replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
- Failures caused by any external cause or act of God, including but not limited to, collision, theft, vandalism, riot, war, fire, freezing, lightning, earth-quake, windstorm, hail, water, flood, tornado, or hurricane or any occurrence outside of normal use and activity.
- Damage related to any animal infestation to include rodent and/or insect infestation.
- Products that are modified or altered in a manner not authorized in writing by BRAVE.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- Failure due to misapplication.
- Telephone, cellular phone, facsimile, internet access, or other communication expenses.
- Expenses related to "customer instruction" or troubleshooting where no manufacturing defect is found.
- Overnight freight or special shipping costs for replacement part(s).
- Overtime, holiday or emergency labor.
- Starting batteries, fuses, light bulbs and engine fluids.
- **SPECIAL RESTRICTION ON ALL RESIDENTIAL GRADE EQUIPMENT:** Any residential grade unit used in a commercial application falls under a 60-day limited warranty.

This warranty is not valid for products or parts affected or damaged by accident, collision, normal wear, fuel contamination, abuse, neglect, misuse, alteration and/or unsuitable use or unauthorized parts replacement. Warranty becomes void if the customer fails to install, maintain, and/or operate the product in accordance with the instructions and recommended actions of BRAVE set forth in the owner's manual. BRAVE disclaims any responsibility for time loss or loss of usage of the product, transportation, commercial loss, or any other incidental or consequential damage. Prior to any warranty service an approval code must be issued to the service center in order for the warranty claim to be valid. Any implied warranties are limited to the duration of this written limited warranty. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

## DISCLAIMER OF IMPLIED WARRANTIES

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of the unit's fitness for any particular use and any implied warranty of MERCHANTABILITY otherwise applicable to BRAVE Power Equipment and its affiliated companies shall not be liable for any special, incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein. This limited warranty may be modified only by BRAVE. Any implied warranties allowed by law shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You also have other rights from state to state. BRAVE's ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT AS STATED ABOVE. IN NO EVENT SHALL BRAVE BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF BRAVE's NEGLIGENCE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights from state to state.

**GOVERNING LAW/ CONSENT TO JURISDICTION AND FORUM SELECTION**

The laws of the State of Arkansas shall govern the rights and duties of the parties under this agreement and jurisdiction and venue is fixed in Crawford County, Arkansas. The buyer/owner hereby waives any right it may have to assert the doctrine of forum non conveniens or similar doctrine or to object to venue with respect to any proceeding brought in accordance with this paragraph, and stipulates that the State and Federal courts located in the County of Crawford, State of Arkansas shall have in person jurisdiction and venue over each of them for the purpose of litigating any dispute, controversy, or proceeding arising out of or related to the sale, manufacture or warranty of products with BRAVE.

**OWNER'S WARRANTY RESPONSIBILITIES**

As the outdoor equipment owner, you are responsible for performance of the required maintenance listed in your owner's manual. BRAVE recommends that you retain all receipts covering maintenance on your outdoor equipment. BRAVE will not deny your warranty coverage based solely on your lack of receipts for service however, the condition of the equipment upon arrival at the service center will determine the warrantable nature of the product.


As the outdoor equipment owner, you should however be aware that BRAVE may deny your warranty coverage if your outdoor equipment or a part has failed due to abuse, neglect, or improper maintenance or unapproved modifications.


If you have any questions regarding your warranty rights and responsibilities, you should contact BRAVE or American Warranty Service Representative at 1-888-980-4938 Option 2 Warranty and Service or at the following address BRAVE or by contacting us through [www.braveproducts.com](http://www.braveproducts.com).

**This warranty specifically excludes the use of any BRAVE as the "Sole Source of Power" for "off the power grid applications" and this warranty will become null and void for units used for this purpose and manner. This warranty specifically excludes the use of any BRAVE for the purpose of powering Life Support devices, Life Support appliances, Medical devices, and/or Medical appliances.**

**BRAVE will not be held responsible for any damage due to the use of any BRAVE product for these purposes.**

Fill out, cut out and return this card with your warranty information to register your product, or register online at [braveproducts.com](http://braveproducts.com).



Model # / # del Modelo / # de Modèle		Engine ID # / # de ID del Motor / # d'ID du Moteur	
<input type="text"/>		<input type="text"/>	
Installer Contact Info / Información de Contacto del Instalador / les Coordonnées de l'Installateur			
<input type="text"/>			
Owner / Dueño / Propriétaire		Phone # / Teléfono / Téléphone	
<input type="text"/>		<input type="text"/>	
Address / Dirección / Adresse			
<input type="text"/>			
City / Ciudad / Ville		State / Estado / Etat	ZIP Code / C.P / ZIP
<input type="text"/>		<input type="text"/>	<input type="text"/>
E-Mail			
<input type="text"/>			
Purchase Date / Fecha de Compra / Date d'Achat		Store / Tienda / Magasin	Commercial / Residential?
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>  <input type="checkbox"/>
Month / Mes / Mois	Day / Día / Jour	Year / Año / Année	

RETAIN THIS  
WARRANTY DOCUMENT  
FOR YOUR RECORDS!

# BRAVE

20195 South Diamond Lake Rd., STE 100  
Rogers, MN 55374  
[www.braveproducts.com](http://www.braveproducts.com)  
(888) 980-4938



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Postage  
Stamp

**American Warranty Service**  
1200 Minters Chapel Road  
Suite #200  
Grapevine, TX 76051

Fill out, cut out and return this card with your warranty information to register your product, or register online at [braveproducts.com](http://braveproducts.com).